PUBLIC

Core42 Business Continuity Policy Statement

core42
A G42 Company

Business continuity is the capability to continue delivering prioritized activities, products, and services at acceptable levels during and after a disruption caused by an incident, emergency, crisis, or disaster.

Core42 is committed to maintaining business continuity in alignment with the UAE National Standard for Business Continuity Management System (AE/SCNS/NCEMA 7000:2021), the International Standard for Business Continuity Management (ISO 22301:2019) and Article 19 (Ensuring Business Continuity) of Federal Decree-Law No. (2) of 2011.

This statement summarizes the Core42 Business Continuity Policy.

Commitment

Core42 Top Management is committed to:

- **Establishing and maintaining a BCMS:** implementing, maintaining, and continually improving a documented Business Continuity Management System (BCMS) that is appropriate to Core42's context and conforms to NCEMA 7000:2021 and ISO 22301:2019.
- **Satisfying applicable requirements:** meeting the applicable legal, regulatory (including NCEMA), contractual, and other requirements related to business continuity.
- **Protecting people and prioritized activities:** protecting the safety of people and maintaining or recovering prioritized activities within approved time limits and at required capacity.
- **Setting objectives:** providing the framework for setting, monitoring, and reviewing business continuity objectives.
- **Continual improvement:** continually improving the BCMS through monitoring, measurement, exercising and testing, internal audit, management review, and corrective action.
- **Communication:** communicating this policy within Core42 and making this statement available to interested parties, including external stakeholders.

Accountability

Top Management is accountable for the effectiveness of the BCMS. All employees and relevant contractors are responsible for complying with applicable business continuity requirements and supporting the implementation, maintenance, and continual improvement of the BCMS.

Implementation

Core42 puts these commitments into practice through:

- Visible leadership from Top Management to provide direction, oversight, and the resources the BCMS needs, and assign roles, responsibilities, and authorities.
- Business impact analysis and periodic risk assessment to identify prioritized activities, dependencies, and recovery requirements.
- Selection and implementation of business continuity strategies and solutions to support business continuity planning and, for critical technology services, disaster recovery planning.
- Incident and crisis management and communication arrangements to support timely decision-making and stakeholder communication during a disruption, and, following disruption, a post-incident assessment to identify lessons learned and corrective actions to improve the programme.
- Awareness to promote an understanding of the roles and responsibilities for BCMS implementation; simulation exercises and testing to promote resilience.
- Communication with suppliers and service providers to inform them of the obligation to ensure continuity of their products and services to Core42 when their business is disrupted.
- Use of internal audit and management review to ensure the programme achieves its objectives.
- Annual review and periodic update of this Policy to ensure its continuing suitability and effectiveness.

CONTROL NUMBER
Core42-GRC-PLC-02, v2r0

APPROVAL
Core42 CISO

CLASSIFICATION
Public